Schedule A To Practice Applicable to Automatic Balancing

COMMODITIES INCLUDED IN THE AUTOMATIC BALANCING PRACTICE:

Access Western Blend (AWB) Albian Muskeg River Heavy (AMH) Albion Heavy Synthetic (AHS) (1) Albion Residual Blend (ARB) Albion Vacuum Blend (AVB) Bow River (BR) Borealis Heavy Blend (BHB) (1) BP Sweet Synthetic Blend (BSS) BP Synthetic Heavy Blend (BSH) Caroline Condensate (CCA) Christina Lake Dilbit Blend (CDB) Canadian Heavy Sweet (CHS) Canadian Heavy Tan (CHT) Canadian Heavy Synbit (CHY) CNRL Heavy Sour Synthetic Blend (CNH) CNRL Synthetic Custom Blend (CNC) Canadian Natural High Tan (CNX) Cold Lake (CL) (1) (4) Condensate Blend (CRW)⁽¹⁾ Conventional Heavy (CHV) (1) Fort Hills Reduced Carbon Dilbit (FRB) General Sour – Platte (GS) Hanginstone Dilbit Blend (HDB) Hardisty Synthetic Crude (HSC) Kearl Lake Dilbit (KDB) (1) Light Sour Blend (LSB) ⁽³⁾ Lloydminster Blend (LLB) Long Lake Dilbit Heavy (PDH) Long Lake Mixed Blend (PMH) Long Lake Sour Blend (PSO) Long Lake Sweet Blend (PSW) Medium Sour Blend (MSB) Midale (M) Mixed Blend Sweet (SW) (1) Mixed Blend Sour (SO)

Newgrade Synthetic Type X (NSX) Northern Canadian Sour (NCS) Pine Bend Buffer (PBB) Pine Bend Special (PBS) Platte Light Sweet (PS) Premium Conventional Heavy (PCH) Premium Newgrade Synthetic (NSA) Premium Synthetic (PSY)⁽¹⁾ Light Sweet Platte (LS) Sarnia Special (SSS) Seal Heavy (SH)⁽¹⁾ Shell Premium Synthetic (SPX) Shell Synthetic Light (SSX) Southern Lights Mainline DLVRY (SLX) Suncor C (OSC) Suncor Cracked C (OCC) Suncor H (OSH) Suncor N (OSN) Suncor D (OSD) Surmont Heavy Dilbit (SHD) Surmont Mix A (SMA) Synbit Blend (SYB) Synthetic Sweet Blend (SYN)⁽¹⁾ U.S. Heavy - Mokena (UVM) U.S. High Sweet – Clearbrook (UHC) (3) U.S. High Sour - Mokena (UOM) U.S. Sour - Clearbrook (UOC) U.S. Sweet – Lewiston Sweet (UHL) U.S. Sweet - Mokena (UHM) Western Canadian Select (WCS) Western Canadian Blend (WCB) Western Heavy Blend (WHB) Western Canada Dilbit (WDB) Wyoming Asphalt - Platt (ASH)

Schedule B To Practice Applicable to Automatic Balancing

COMMODITIES FOR WHICH THE AUTOMATIC BALANCING PRICE IS NEGOTIATED BETWEEN THE SHIPPER AND CARRIER:

Albian Muskeg River Heavy (AMH) Albian Vacuum Blend (AVB) Caroline Condensate (CCA) Kearl Heavy Dilbiit (KDB) Newgrade Synthetic Type X (NSX) Pine Bend Buffer (PBB) Pine Bend Special (PBS) Premium Newgrade Synthetic (NSA) Sarnia Special (SSS) Southern Lights Mainline DLVRY (SLX) Suncor Cracked C (OCC) Suncor H (OSH) U.S. High Sour – Mokena (UVM) Western Heavy Blend (WHB)

Schedule C To Practice Applicable to Automatic Balancing

COMMODITIES FOR WHICH THE SETTLEMENTS BETWEEN THE SHIPPER AND THE CARRIER ARE APPROVED SOLELY FOR THE PIPELINES IDENTIFIED:

Express and Platte

Bow River (BR) Light Sweet Platte (LS) Lloydminster Blend (LLB) General Sour – Platte (GS) Mixed Blend Sour (SO) Platte Light Sweet (PS) Western Canadian Blend (WCB) Wyoming Asphalt – Platt (ASH)

CCPS Transportation (Spearhead)

General Sour – Platte (GS) Wyoming Asphalt – Platt (ASH)

Enbridge Pipelines (FSP)

Northern Canadian Sour (NCS)

Enbridge Pipelines Inc. (Mainline)

Canadian Heavy Synbit (CHY) Canadian Heavy Tan (CHT)

North Dakota Pipeline Company LLC. (North Dakota)

Mixed Blend Sweet (SW)

Schedule D To Practice Applicable to Automatic Balancing Resolution Process

The procedure set out in this Schedule is intended to be used by Shippers, the Carrier and the Automatic Balancing Practice Working Group ("Working Group") for the purpose of resolving issues or concerns arising from the Practice Applicable to Automatic Balancing as expeditiously as possible in the circumstances.

The Resolution Process is also intended to ensure that the Working Group has all the information it requires to conduct effective reviews of the Practice.

The Resolution Process is not specifically intended to deal with disputes that may arise out of the Practice but parties are encouraged to use the Resolution Process on a without prejudice basis when a dispute has arisen.

- 1. A Shipper may raise an issue directly with the Carrier. If those parties are able to resolve the issue between them and no change to the Practice is required as a result, then the Working Group need not be involved.
- 2. The Carrier will keep a record of Shipper issues and their resolution. The Carrier will provide to the Working Group via Enbridge Portal a notice of the issues raised, and their resolution, as requested by the Working Group for the purpose of conducting a review of the Practice. Unless the relevant Shipper has given its consent, no commercially sensitive Shipper specific information shall be included in reports to the Working Group.
- For Carrier issues or issues not resolved directly with the Carrier, the following general process will apply with any necessary modifications to accommodate specific circumstances – as long as the goal of resolution of issues in an expeditious manner is respected:
 - a. The Carrier will communicate the request for issue resolution to the Working Group, with written confirmation to the person or entity making the request.
 - b. The communication of the request for issue resolution will include a request by the Carrier for a meeting of the Working Group within a specified period of time not to exceed 5 working days or for an initial response from individual Working Group members within 2 working days.
 - c. If the Working Group determines that the issue or concern raised is not justifiable then it will prepare a written response to the person or entity raising the issue outlining the reasons why.
 - d. If the Working Group determines that the issue merits further investigation and consideration it shall establish a timeline for any further investigation and for consideration of the issue and shall communicate that timeline to the person or entity raising the issue within 10 working days of the issue being communicated to the Working Group.
 - e. After considering an issue and carrying out such investigation as may be necessary or desirable, the Working Group may recommend:
 - i. an interim solution;
 - ii. amendment(s) to the Practice;
 - iii. postpone considering the issue further until the 9 month review of the Practice in the Initial Term;
 - iv. suspension or discontinuation of the Practice;
 - v. other recommendations as appropriate in the circumstances.
 - f. When considering an issue and recommendations, the Working Group will consider the objectives of the Practice and cost and service impacts to the Carrier and Shippers of the issue and the recommendations under consideration.
 - g. Findings and recommendations of the Working Group in the course of this Resolution Process will be communicated to the Carrier and to the entity or person who raised the issue.
 - h. Confidentiality of commercially sensitive, shipper specific information is intended to be respected and maintained in this Resolution Process.

Schedule D To Practice Applicable to Automatic Balancing Resolution Process

4. The decision whether to accept a recommendation of the Working Group ultimately lies with the Carrier; however, it is the Carrier's intention to respect and accept recommendations of the Working Group unless insurmountable concerns would be raised by its implementation.